

EMAIL FROM MICHAEL RIDGEWAY ON 04/04/2007

Dear Mr MacAulay,

Further to previous discussions you have had with FICS' Chief Executive, Ms Maynard, I am forwarding you some information that may be of some assistance regarding how FICS is dealing with Westpoint complaints.

This information is also now available as a download on FICS' website at [www.fics.asn.au](http://www.fics.asn.au). You may wish to forward this to other Westpoint investors or refer them to FICS' website.

Please contact me on the number below should you wish to discuss at all.

Regards

Michael Ridgway

Conciliation Manager

Financial Industry Complaints Service Ltd

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